

فندق ام القرى مكارم
UMM ALQURA MAKARIM HOTEL

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Concept & Location

The 5 Star Umm AlQura Makarim Hotel is managed by Saudi Hotels & Resorts Company, the largest local hotel operator in the Kingdom. The hotel has been designed, built and furnished according to global 5 star hotel standards and offers a very high quality of service to satisfy the needs of modern travellers.

The Umm AlQura Makarim Hotel is located in Al-Mukarramah situated in Ayyad St in The Holy City of Makkah and is a 5 minutes drive to Haram. The hotel is also located less than 100 kilometers away from the Jeddah International Airport and connected to Mina and Arafat by road. The locale is in the heart of the city and offers air conditioned accommodation and free 3 levels of underground parking with a capacity of 80 cars parking for hotel guests.

Rooms at the AlQura Makarim Hotel feature contemporary furnishings and are decorated in neutral colours. They come equipped with satellite TV and a minibar. Some rooms also include a separate seating area with flat-screen TVs.

Guests at the hotel can enjoy local delicacies as well as international dishes at the hotel's restaurant with authentic Saudi pastries and hot tea.

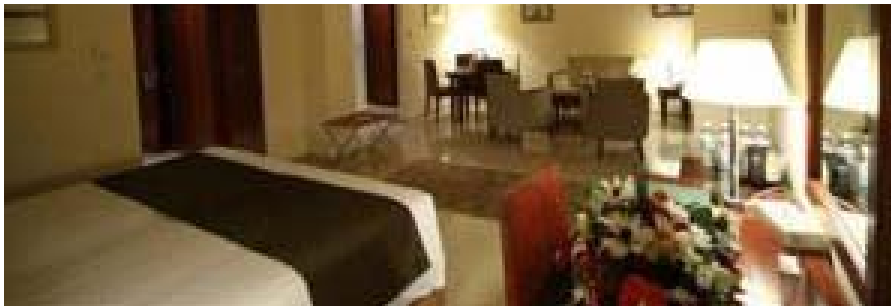
The hotel also houses a modern business centre and offers professional meeting facilities with latest communication technologies to connect to clients and stakeholders globally. To cater to the global business traveller's needs, the hotel provides a 24-hour front desk service and an express check-in facility.

The Hotel is a modern multi-storey building of 12 floors encompassing 336 rooms and suites and offers central air-conditioning, electronic door locks, and Electronic safe boxes.

Each guest room is fitted out with a hospitality tray offering complimentary tea, coffee and healthy herbs, international direct dialing phones, internet connection ports, Hair dryer, magnifying mirrors, LCD TVs, Mini fridge and Prayer Rooms.

The hotel offers luxurious and spacious rooms and suites in a variety of accommodation types from Double, Triple, and Quadruple rooms and specially designated rooms for the handicapped.

Drake & Scull Construction's Saudi Arabian subsidiary International Center for Civil Contracting (ICCC) were engaged by the clients to undertake the complete civil works for the construction of the hotel. ICCC's strong performance in the hotel was appreciated by the client, and widely lauded by the industry.



Scope of Work & Innovation

ICCC's main scope of activities encompassed the complete civil and MEP works of the Umm AlQura Makarim hotel. The hotel itself consisted of the following packages:

- 3 Basement, Ground floor, Restaurant floor, First floor (Concierge), 13 guest room floors and roof area
- Complete Concrete structure with external aluminum finishing for entire front façade
- Complete MEP works, installation of Elevators, Escalators and Finishes

Structurally, the hotel was divided into the following elements:

- 5 star hotel with 320 single room suites
- 2 Bedroom suites for a total area of 33000m²
- 3 Basement levels consisting of domestic water tanks, treatment water tanks, and Laundry services
- Corporate group offices
- Parking area
- Ground floor area consisting of Reception halls & shops spread across 2200 m²

- Mezzanine floor levels which consisted of the Restaurant and Main Kitchen areas
- Separate Prayer rooms for Men & Women distributed across the entire hotel
- The First floor area which housed 6 meeting rooms
- 13 guest room floors with suites

The guest rooms were offered primarily in Double Room, Triple Room and Luxury suite configurations.

The main features installed by ICCC for all the guest rooms included:

- Twin and triple luxury beds
- High finish Bathrooms with full amenities
- Dedicated large sized Living rooms with reading lamps
- Central air-conditioning
- Electronic door lock and safe boxes
- Mini fridge
- Praying mats and Umrah/Hajj guide books
- Prayers clock with announcement in all the prayer times
- Kebla direction sign
- Dining area to accommodate up to four people



ICCC was able to furnish the single room and bedroom suites with sophisticated finish that met the standards for International 5 Star hotels. The basement levels consisting of domestic water tanks, treatment water tanks, and Laundry services were seamlessly integrated into the overall structure of the building, which proved to be a big boon for the facilities management teams.

The Corporate group offices were fitted out to match the image profile of the clients, and host the daily operations of the Saudi Hotel and Resorts Company. The professional finish given to the Reception halls & shops also made the Umm AlQura Makarim hotel a very attractive location for social events.

The Restaurant and Main Kitchen areas were well connected and the décor was matched to the overall ambience of the hotel and provided efficient access for guest services.

The Umm AlQura Makarim hotel was a complex undertaking that had to meet the requirements of the global traveler, and adhere to the cultural sensitivities of the historically significant city.

ICCC worked over a period of 36 months on site, to complete the entire scope of works awarded by the client. ICCC had to contend with the harsh weather conditions, challenges posed by the massive influx of people seasonally, and the fluctuations in the market conditions, to complete the hotel for launch on schedule.

The construction activity overcame several challenges to deliver. One of the main concerns that came up was that the originally planned entrance had left visible gaps on the ground floor and mezzanine levels.

To solve this aesthetic anomaly, ICCC constructed additional structural steel slabs to close part of entrance opening at Ground floor level & mezzanine floor level. This remedied the visual distortion and also enhanced the overall exterior look of the hotel.

Work was undertaken on a non-stop basis during the 3 years of construction, and as many as 600 people were employed per day during peak activity. ICCC successfully completed over 360000 sq feet of construction and were able to deliver a project that matched the vision of the architects that was poured into the design.

ICCC's professional work ethic ensured that the hotel was ready for launch on schedule. The Umm AlQura Makarim hotel became a prominent addition to Mecca's hospitality industry and the leading hotel of choice for visitors to the holy city.